

V. Medical Benefits

Medical Benefit Claims																	
Year (month)	Grand Total	Outpatient				Western Medicine				Chinese Medicine				Dentistry			
		Cases	Points	% of Grand Total	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case
	Million Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points
2014	615,260	357,029	427,366	69.46	1,197	283,907	364,839	85.37	1,285	40,585	22,888	5.36	564	32,536	39,638	9.28	1,218
2015	630,370	355,589	436,847	69.30	1,229	282,460	373,458	85.49	1,322	40,383	23,113	5.29	572	32,746	40,275	9.22	1,230
2016	661,879	361,558	458,081	69.21	1,267	288,444	392,621	85.71	1,361	40,500	24,133	5.27	596	32,614	41,326	9.02	1,267
2017	700,852	352,249	488,273	69.67	1,386	280,442	419,180	85.85	1,495	38,438	25,049	5.13	652	33,369	44,044	9.02	1,320
2018	738,422	359,890	513,602	69.55	1,427	286,729	441,741	86.01	1,541	39,229	26,506	5.16	676	33,932	45,355	8.83	1,337
2019	773,169	367,615	539,917	69.83	1,469	292,667	465,016	86.13	1,589	40,333	28,491	5.28	706	34,615	46,410	8.60	1,341
2020	780,382	340,285	543,155	69.60	1,596	267,421	467,354	86.04	1,748	39,002	28,874	5.32	740	33,862	46,928	8.64	1,386
2021	784,253	313,516	547,815	69.85	1,747	246,696	476,129	86.91	1,930	34,919	26,885	4.91	770	31,900	44,801	8.18	1,404
2022	822,755	338,752	581,111	70.63	1,715	264,270	502,870	86.54	1,903	41,371	31,356	5.40	758	33,111	46,886	8.07	1,416
2023	886,013	383,097	622,613	70.27	1,625	303,967	538,543	86.50	1,772	44,088	34,293	5.51	778	35,042	49,777	7.99	1,421
2024(r)	915,348	390,657	645,860	70.56	1,653	312,613	559,007	86.55	1,788	42,598	34,303	5.31	805	35,447	52,550	8.14	1,483
Jan.(r)	79,196	36,155	56,132	70.88	1,553	29,321	48,750	86.85	1,663	3,719	2,932	5.22	788	3,115	4,451	7.93	1,429
Feb.(r)	66,408	29,304	47,057	70.86	1,606	23,844	41,212	87.58	1,728	2,974	2,384	5.07	802	2,486	3,461	7.36	1,393
Mar.(r)	77,428	33,730	54,336	70.18	1,611	27,034	46,939	86.39	1,736	3,625	2,899	5.33	800	3,071	4,499	8.28	1,465
Apr.(r)	75,354	31,810	53,150	70.53	1,671	25,453	46,036	86.62	1,809	3,471	2,800	5.27	807	2,887	4,314	8.12	1,494
May(r)	79,236	33,831	55,955	70.62	1,654	26,940	48,257	86.24	1,791	3,781	3,042	5.44	805	3,110	4,656	8.32	1,497
June(r)	72,721	31,245	51,084	70.25	1,635	24,994	44,135	86.40	1,766	3,489	2,801	5.48	803	2,762	4,148	8.12	1,502
July(r)	78,385	32,505	55,013	70.18	1,692	25,814	47,598	86.52	1,844	3,711	2,952	5.37	795	2,980	4,462	8.11	1,497
Aug.(r)	78,132	32,378	55,302	70.78	1,708	25,383	47,464	85.83	1,870	3,778	3,051	5.52	808	3,217	4,786	8.65	1,488
Sept.(r)	74,152	31,147	52,461	70.75	1,684	24,885	45,394	86.53	1,824	3,412	2,787	5.31	817	2,850	4,280	8.16	1,502
Oct.(r)	76,377	31,493	53,738	70.36	1,706	25,227	46,689	86.88	1,851	3,441	2,800	5.21	814	2,825	4,250	7.91	1,504
Nov.(r)	77,484	32,693	54,839	70.77	1,677	26,041	47,314	86.28	1,817	3,607	2,939	5.36	815	3,045	4,586	8.36	1,506
Dec.(r)	80,475	34,366	56,793	70.57	1,653	27,677	49,220	86.66	1,778	3,590	2,917	5.14	812	3,099	4,657	8.20	1,503
2025																	
Jan.(p)	73,929	32,493	51,916	70.22	1,598	26,535	45,229	87.12	1,704	3,271	2,681	5.16	820	2,687	4,006	7.72	1,491
Notes	1. "p" represents preliminary figures and "r" represents revised figures. 2. Dentistry, Chinese medicine, physician clinics and hospital global budget systems were implemented in July 1998, July 2000, July 2001 and July 2002, respectively. Prior to the implementation of each global budget system, 1 Point was equivalent to 1 NTS. Since implementation, the value of 1 Point is calculated based on the budget allocation and total medical benefit claims. 3. Commission cases were excluded. 4. Points=Requested points+Copayments (Copayment NTS1 is regarded as 1 point) .																

V. Medical Benefits (Cont'd 1)

Year (month)	Medical Benefit Claims						
	Inpatient						
	Cases	Inpatient Days	Points	% of Grand Total	Average Points Per Case	Average Length of Stay	Average Points per Day
	1000 Cases	1000 Days	Million Points	%	Points	Days	Points
2014	3,208	31,275	187,894	30.54	58,573	9.75	6,008
2015	3,281	31,325	193,523	30.70	58,989	9.55	6,178
2016	3,316	32,010	203,798	30.79	61,458	9.65	6,367
2017	3,361	31,736	212,579	30.33	63,245	9.44	6,698
2018	3,437	32,291	224,819	30.45	65,411	9.39	6,962
2019	3,533	32,826	233,253	30.17	66,023	9.29	7,106
2020	3,368	31,473	237,227	30.40	70,442	9.35	7,537
2021	3,118	29,888	236,438	30.15	75,819	9.58	7,911
2022	3,121	29,396	241,644	29.37	77,421	9.42	8,220
2023	3,504	31,419	263,400	29.73	75,176	8.97	8,383
2024(r)	3,526	31,661	269,488	29.44	76,419	8.98	8,512
Jan.(r)	302	2,689	23,064	29.12	76,331	8.90	8,576
Feb.(r)	256	2,320	19,351	29.14	75,507	9.05	8,341
Mar.(r)	301	2,613	23,092	29.82	76,821	8.69	8,838
Apr.(r)	289	2,673	22,204	29.47	76,907	9.26	8,308
May(r)	307	2,758	23,281	29.38	75,900	8.99	8,440
June(r)	288	2,582	21,637	29.75	75,155	8.97	8,379
July(r)	306	2,775	23,373	29.82	76,458	9.08	8,424
Aug.(r)	300	2,709	22,830	29.22	76,124	9.03	8,428
Sept.(r)	286	2,565	21,691	29.25	75,831	8.97	8,456
Oct.(r)	296	2,689	22,639	29.64	76,567	9.10	8,418
Nov.(r)	295	2,613	22,645	29.23	76,728	8.85	8,666
Dec.(r)	302	2,675	23,682	29.43	78,516	8.87	8,852
2025							
Jan.(p)	293	2,631	22,013	29.78	75,183	8.99	8,365

Notes
 5. Outpatient cases excluded cases of second or subsequent treatment in the same therapeutic course and scheduled examination since 2017.
 6. Delivery institutions claims reclassified to the medical institutions where the prescriptions released.
 7. Figures for 2014-2023 came from NHI Annual Statistical Report. Subsequent data came from the inpatient/outpatient treatment payment list files. Data updated on March 5, 2025.

V. Medical Benefits (Cont'd 2)

Year (month)	Outpatient Medical Benefit Claims—by Contracted Category											
	Academic Medical Centers			Metropolitan Hospitals			Local Community Hospitals			Physician Clinics		
	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case
	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points
2014	31,407	98,601	3,139	42,033	99,771	2,374	27,825	46,047	1,655	255,763	182,947	715
2015	32,411	101,959	3,146	42,912	102,407	2,386	28,275	47,543	1,681	251,992	184,938	734
2016	33,022	107,675	3,261	44,679	109,228	2,445	28,209	49,941	1,770	255,647	191,237	748
2017	31,766	116,833	3,678	44,188	117,811	2,666	27,872	54,287	1,948	248,423	199,342	802
2018	32,433	123,419	3,805	44,787	123,846	2,765	29,170	59,880	2,053	253,499	206,456	814
2019	32,453	128,311	3,954	44,349	128,510	2,898	31,850	68,487	2,150	258,963	214,608	829
2020	31,471	130,821	4,157	42,559	128,440	3,018	30,811	70,716	2,295	235,444	213,178	905
2021	30,372	134,240	4,420	40,377	129,668	3,211	30,275	74,570	2,463	212,492	209,337	985
2022	32,532	140,038	4,305	43,317	136,565	3,153	32,432	80,426	2,480	230,471	224,083	972
2023	34,894	146,189	4,190	47,614	146,822	3,084	34,306	84,172	2,454	266,283	245,430	922
2024(r)	38,887	162,774	4,186	47,637	148,025	3,107	33,261	80,408	2,417	270,872	254,652	940
Jan.(r)	3,180	13,224	4,158	4,248	13,027	3,067	3,065	7,492	2,444	25,661	22,390	873
Feb.(r)	2,536	11,073	4,366	3,492	11,106	3,180	2,532	6,368	2,515	20,743	18,510	892
Mar.(r)	3,324	13,687	4,118	3,986	12,272	3,079	2,757	6,602	2,394	23,663	21,776	920
Apr.(r)	3,280	13,521	4,122	3,995	12,222	3,059	2,760	6,586	2,387	21,775	20,821	956
May(r)	3,440	14,217	4,133	4,158	12,758	3,069	2,881	6,867	2,384	23,353	22,112	947
June(r)	3,073	12,796	4,164	3,728	11,614	3,115	2,604	6,250	2,400	21,839	20,424	935
July(r)	3,390	14,190	4,186	4,064	12,692	3,123	2,813	6,774	2,408	22,239	21,356	960
Aug.(r)	3,422	14,206	4,151	4,084	12,643	3,096	2,819	6,782	2,406	22,052	21,671	983
Sept.(r)	3,180	13,288	4,179	3,865	12,055	3,119	2,686	6,468	2,408	21,416	20,649	964
Oct.(r)	3,263	13,892	4,257	3,925	12,307	3,136	2,736	6,636	2,426	21,569	20,903	969
Nov.(r)	3,333	14,007	4,202	3,983	12,411	3,116	2,761	6,685	2,422	22,616	21,736	961
Dec.(r)	3,465	14,673	4,235	4,110	12,920	3,144	2,847	6,896	2,422	23,944	22,304	931
2025												
Jan.(p)	3,015	13,173	4,369	3,598	11,569	3,215	2,572	6,330	2,462	23,309	20,843	894
Notes												

V. Medical Benefits (Cont'd)

Year (month)	Inpatient Medical Benefit Claims—by Contracted Category																								
	Academic Medical Centers						Metropolitan Hospitals						Local Community Hospitals						Physician Clinics						
	Cases	Inpatient Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	
	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	
2014	1,065	8,874	79,869	74,962	8.33	9,000	1,465	13,048	75,957	51,844	8.91	5,822	615	9,139	30,187	49,122	14.87	3,303	63	214	1,880	29,954	3.40	8,802	
2015	1,092	8,834	82,543	75,619	8.09	9,344	1,498	13,097	78,182	52,176	8.74	5,970	628	9,188	30,927	49,222	14.62	3,366	62	206	1,871	30,002	3.31	9,070	
2016	1,111	9,279	87,142	78,450	8.35	9,392	1,517	13,322	83,002	54,731	8.78	6,230	627	9,207	31,802	50,711	14.68	3,454	62	203	1,851	30,062	3.29	9,127	
2017	1,134	9,090	91,426	80,636	8.02	10,057	1,529	13,240	86,323	56,466	8.66	6,520	641	9,219	33,106	51,619	14.37	3,591	57	188	1,725	30,110	3.27	9,197	
2018	1,159	9,299	96,921	83,589	8.02	10,422	1,559	13,463	91,013	58,395	8.64	6,760	666	9,353	35,300	53,007	14.05	3,774	53	175	1,585	29,904	3.29	9,081	
2019	1,192	9,494	101,020	84,741	7.96	10,640	1,579	13,532	92,802	58,790	8.57	6,858	711	9,629	37,891	53,312	13.55	3,935	52	171	1,539	29,850	3.31	9,010	
2020	1,145	8,862	102,465	89,515	7.74	11,562	1,477	12,929	93,793	63,521	8.76	7,255	699	9,523	39,539	56,599	13.63	4,152	48	159	1,429	29,876	3.32	8,986	
2021	1,045	8,306	100,669	96,376	7.95	12,120	1,344	12,022	92,497	68,812	8.94	7,694	682	9,404	41,852	61,358	13.79	4,451	48	156	1,420	29,818	3.27	9,115	
2022	1,067	8,195	103,693	97,192	7.68	12,653	1,329	11,746	93,316	70,238	8.84	7,944	686	9,320	43,427	63,347	13.60	4,659	40	134	1,208	30,052	3.35	8,982	
2023	1,216	9,048	114,206	93,943	7.44	12,623	1,515	12,757	102,739	67,832	8.42	8,054	737	9,483	45,322	61,487	12.87	4,779	36	132	1,132	31,122	3.62	8,594	
2024(r)	1,308	9,762	123,761	94,628	7.46	12,678	1,494	12,589	102,783	68,777	8.42	8,164	689	9,181	41,697	60,495	13.32	4,542	35	129	1,247	35,768	3.71	9,651	
Jan.(r)	106	776	10,057	95,011	7.33	12,961	130	1,098	9,014	69,327	8.45	8,208	63	804	3,889	61,367	12.69	4,835	3	11	104	35,614	3.73	9,558	
Feb.(r)	87	637	8,288	95,368	7.33	13,005	111	941	7,587	68,104	8.45	8,064	55	732	3,380	61,122	13.24	4,616	3	10	95	35,770	3.57	10,011	
Mar.(r)	114	819	10,711	94,310	7.21	13,083	127	1,046	8,847	69,487	8.22	8,457	57	738	3,432	60,371	12.98	4,652	3	10	102	35,691	3.63	9,828	
Apr.(r)	107	854	10,262	95,568	7.95	12,020	123	1,045	8,454	68,721	8.50	8,089	56	764	3,392	60,972	13.73	4,440	3	10	96	35,779	3.71	9,648	
May(r)	115	885	10,777	93,705	7.70	12,172	130	1,087	8,896	68,170	8.33	8,186	58	776	3,510	60,044	13.27	4,524	3	10	99	35,523	3.77	9,417	
June(r)	109	839	10,020	91,976	7.70	11,946	121	1,005	8,245	67,990	8.29	8,206	55	729	3,274	59,575	13.26	4,494	3	10	98	35,772	3.74	9,555	
July(r)	115	859	10,837	94,481	7.49	12,617	129	1,107	8,833	68,467	8.58	7,982	59	798	3,601	60,874	13.50	4,511	3	11	102	35,967	3.77	9,532	
Aug.(r)	113	838	10,671	94,052	7.39	12,729	126	1,086	8,626	68,459	8.62	7,946	57	773	3,420	59,704	13.49	4,425	3	12	112	35,627	3.75	9,496	
Sept.(r)	107	788	9,982	93,640	7.39	12,668	121	1,013	8,269	68,309	8.37	8,164	55	753	3,331	60,190	13.61	4,423	3	11	109	35,727	3.68	9,702	
Oct.(r)	111	823	10,535	95,204	7.43	12,808	125	1,069	8,530	68,487	8.59	7,977	57	785	3,457	60,414	13.73	4,401	3	12	117	36,028	3.68	9,784	
Nov.(r)	111	812	10,559	95,083	7.31	13,008	124	1,032	8,531	68,809	8.33	8,263	57	757	3,445	60,395	13.28	4,548	3	11	110	35,912	3.68	9,758	
Dec.(r)	114	832	11,061	97,248	7.32	13,288	126	1,060	8,950	70,860	8.40	8,439	59	771	3,566	60,801	13.15	4,623	3	11	104	35,773	3.74	9,557	
2025																									
Jan.(p)	108	797	10,310	95,738	7.40	12,932	123	1,056	8,264	67,152	8.58	7,830	59	769	3,342	56,318	12.95	4,349	3	10	96	35,708	3.74	9,537	
Notes																									