

V. Medical Benefits

Year (month)	Medical Benefit Claims																				
	Grand Total	Outpatient				Western Medicine				Chinese Medicine				Dentistry				Pharmacy			
		Cases	Points	% of Grand Total	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case
		Million Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%
2008	463,464	341,017	306,556	66.14	899	274,823	239,337	78.07	871	36,186	16,911	5.52	467	30,007	33,482	10.92	1,116	61,812	16,825	5.49	272
2009	487,630	356,795	325,980	66.85	914	287,758	253,766	77.85	882	38,472	18,146	5.57	472	30,565	34,311	10.53	1,123	65,503	19,757	6.06	302
2010	500,423	360,651	336,007	67.14	932	293,140	263,818	78.52	900	36,888	17,126	5.10	464	30,622	34,188	10.17	1,116	68,616	20,874	6.21	304
2011	525,920	375,009	356,128	67.72	950	306,314	280,296	78.71	915	38,208	17,569	4.93	460	30,487	34,369	9.65	1,127	74,476	23,893	6.71	321
2012	565,543	365,406	389,004	68.78	1,065	294,402	305,740	78.60	1,039	39,607	21,410	5.50	541	31,398	37,373	9.61	1,190	76,121	24,481	6.29	322
2013	589,269	351,209	410,119	69.60	1,168	279,009	349,097	85.12	1,251	40,058	22,266	5.43	556	32,143	38,757	9.45	1,206	-	-	-	-
2014	615,260	357,029	427,366	69.46	1,197	283,907	364,839	85.37	1,285	40,585	22,888	5.36	564	32,536	39,638	9.28	1,218	-	-	-	-
2015	630,370	355,589	436,847	69.30	1,229	282,460	373,458	85.49	1,322	40,383	23,113	5.29	572	32,746	40,275	9.22	1,230	-	-	-	-
2016	661,879	361,558	458,081	69.21	1,267	288,444	392,621	85.71	1,361	40,500	24,133	5.27	596	32,614	41,326	9.02	1,267	-	-	-	-
2017	700,852	352,249	488,273	69.67	1,386	280,442	419,180	85.85	1,495	38,438	25,049	5.13	652	33,369	44,044	9.02	1,320	-	-	-	-
2018 r	738,422	359,890	513,602	69.55	1,427	286,729	441,741	86.01	1,541	39,229	26,506	5.16	676	33,932	45,355	8.83	1,337	-	-	-	-
Jun. r	59,489	27,998	41,106	69.10	1,468	22,048	35,242	85.73	1,598	3,226	2,204	5.36	683	2,724	3,660	8.90	1,343	-	-	-	-
Jul. r	62,773	29,442	43,488	69.28	1,477	23,183	37,323	85.82	1,610	3,337	2,270	5.22	680	2,921	3,896	8.96	1,333	-	-	-	-
Aug. r	63,324	29,818	44,001	69.49	1,476	23,406	37,647	85.56	1,608	3,381	2,302	5.23	681	3,030	4,052	9.21	1,337	-	-	-	-
Sept. r	58,558	28,746	40,528	69.21	1,410	22,865	34,788	85.84	1,521	3,227	2,187	5.40	678	2,654	3,553	8.77	1,339	-	-	-	-
Oct. r	64,821	31,746	45,463	70.14	1,432	25,277	39,118	86.04	1,548	3,483	2,367	5.21	679	2,985	3,978	8.75	1,333	-	-	-	-
Nov. r	62,226	29,961	43,289	69.57	1,445	23,706	37,107	85.72	1,565	3,354	2,286	5.28	682	2,902	3,896	9.00	1,343	-	-	-	-
Dec. r	62,655	30,835	43,190	68.93	1,401	24,577	37,058	85.80	1,508	3,387	2,296	5.32	678	2,870	3,837	8.88	1,337	-	-	-	-
2019																					
Jan. r	67,858	33,397	47,845	70.51	1,433	26,700	41,276	86.27	1,546	3,554	2,424	5.07	682	3,143	4,145	8.66	1,319	-	-	-	-
Feb. r	52,468	25,228	36,863	70.26	1,461	20,415	32,152	87.22	1,575	2,556	1,734	4.70	678	2,257	2,977	8.08	1,319	-	-	-	-
Mar. r	65,554	31,649	45,831	69.91	1,448	25,347	39,528	86.25	1,559	3,366	2,376	5.18	706	2,935	3,927	8.57	1,338	-	-	-	-
Apr. r	64,612	30,765	45,274	70.07	1,472	24,543	39,060	86.28	1,592	3,352	2,371	5.24	707	2,870	3,843	8.49	1,339	-	-	-	-
May. r	66,918	31,574	46,857	70.02	1,484	25,082	40,335	86.08	1,608	3,490	2,478	5.29	710	3,002	4,044	8.63	1,347	-	-	-	-
Jun. p	61,270	28,489	42,566	69.47	1,494	22,628	36,694	86.21	1,622	3,200	2,281	5.36	713	2,661	3,591	8.44	1,349	-	-	-	-

Notes

1. "p" represents tentative figures and "r" represents revised figures.
2. Dentistry, Chinese medicine, physician clinics and hospital global budget systems were implemented in July 1998, July 2000, July 2001 and July 2002, respectively. Prior to the implementation of each global budget system, 1 Point was equivalent to 1 NTS. Since implementation, the value of 1 Point is calculated based on the budget allocation and total medical benefit claims.
3. Commission cases excluded since 2012.
4. Figures of "Points" columns in this table imply both requested points and copayments since 2012 (Copayment NT\$1 is regarded as 1 point) and imply only requested points before 2012.

V. Medical Benefits (Cont'd 1)

Year (month)	Medical Benefit Claims						
	Inpatient						
	Cases	Inpatient-Days	Points	% of Grand Total	Average Points Per Case	Average Length of Stay	Average Points per Day
	1000 Cases	1000 Days	Million Points	%	Points	Days	Points
2008	3,048	31,213	156,908	33.86	51,475	10.24	5,027
2009	3,144	32,043	161,650	33.15	51,420	10.19	5,045
2010	3,207	32,868	164,416	32.86	51,267	10.25	5,002
2011	3,277	33,370	169,792	32.28	51,809	10.18	5,088
2012	3,177	31,395	176,540	31.22	55,567	9.88	5,623
2013	3,134	30,978	179,150	30.40	57,168	9.89	5,783
2014	3,208	31,275	187,894	30.54	58,573	9.75	6,008
2015	3,281	31,325	193,523	30.70	58,989	9.55	6,178
2016	3,316	32,010	203,798	30.79	61,458	9.65	6,367
2017	3,361	31,736	212,579	30.33	63,245	9.44	6,698
2018 r	3,437	32,291	224,819	30.45	65,411	9.39	6,962
Jun. r	284	2,668	18,383	30.90	64,681	9.39	6,891
Jul. r	297	2,823	19,284	30.72	65,020	9.52	6,831
Aug. r	299	2,785	19,323	30.51	64,710	9.33	6,938
Sept. r	281	2,645	18,029	30.79	64,227	9.42	6,816
Oct. r	295	2,770	19,358	29.86	65,665	9.40	6,989
Nov. r	286	2,688	18,937	30.43	66,273	9.41	7,044
Dec. r	295	2,709	19,465	31.07	66,032	9.19	7,185
2019							
Jan. r	300	2,823	20,012	29.49	66,757	9.42	7,090
Feb. r	242	2,216	15,605	29.74	64,411	9.15	7,042
Mar. r	296	2,718	19,722	30.09	66,735	9.20	7,257
Apr. r	291	2,720	19,338	29.93	66,557	9.36	7,109
May. r	306	2,808	20,061	29.98	65,474	9.16	7,145
Jun. p	289	2,618	18,704	30.53	64,671	9.05	7,145
Notes	5. Outpatient cases exclude cases of refillable prescriptions for patients with chronic illnesses since 2013. Outpatient cases exclude cases of second or subsequent treatment in the same therapeutic course and scheduled examination since 2017. 6. Before 2012, outpatient cases exclude Pharmacies' cases, Pharmacy claims reclassified to the medical institutions where the prescriptions released since 2013. 7. Figures for 2008-2017 came from NHI annual statistics reports. Subsequent data came from the inpatient/outpatient treatment payment list files. Data updated on August 13, 2019.						

V. Medical Benefits (Cont'd 2)

Year (month)	Outpatient Medical Benefit Claims—by Contracted Category														
	Academic Medical Centers			Metropolitan Hospitals			Local Community Hospitals			Physician Clinics			Pharmacies		
	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case
	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points
2008	30,950	63,416	2,049	38,460	60,990	1,586	31,198	36,228	1,161	240,409	129,096	537	61,812	16,825	272
2009	32,199	66,830	2,076	41,410	65,534	1,583	31,960	37,718	1,180	251,226	136,141	542	65,503	19,757	302
2010	33,014	69,808	2,115	43,404	69,665	1,605	31,239	37,765	1,209	252,994	137,895	545	68,616	20,874	304
2011	34,116	75,454	2,212	46,298	76,347	1,649	30,616	37,624	1,229	263,979	142,810	541	74,476	23,893	321
2012	34,474	82,725	2,400	45,443	83,968	1,848	29,231	39,967	1,367	256,258	157,863	616	76,121	24,481	322
2013	30,611	94,136	3,075	40,885	94,376	2,308	27,549	43,910	1,594	252,165	177,697	705	-	-	-
2014	31,407	98,601	3,139	42,033	99,771	2,374	27,825	46,047	1,655	255,763	182,947	715	-	-	-
2015	32,411	101,959	3,146	42,912	102,407	2,386	28,275	47,543	1,681	251,992	184,938	734	-	-	-
2016	33,022	107,675	3,261	44,679	109,228	2,445	28,209	49,941	1,770	255,647	191,237	748	-	-	-
2017	31,766	116,833	3,678	44,188	117,811	2,666	27,872	54,287	1,948	248,423	199,342	802	-	-	-
2018 r	32,433	123,419	3,805	44,787	123,846	2,765	29,170	59,880	2,053	253,499	206,456	814	-	-	-
Jun. r	2,621	9,775	3,730	3,640	10,002	2,748	2,342	4,842	2,067	19,395	16,487	850	-	-	-
Jul. r	2,820	10,721	3,802	3,868	10,579	2,735	2,500	5,127	2,051	20,253	17,061	842	-	-	-
Aug. r	2,821	10,737	3,807	3,847	10,686	2,778	2,503	5,173	2,067	20,647	17,405	843	-	-	-
Sept. r	2,481	9,388	3,784	3,508	9,749	2,779	2,332	4,766	2,044	20,424	16,625	814	-	-	-
Oct. r	2,835	11,036	3,893	3,909	10,839	2,773	2,607	5,357	2,055	22,396	18,231	814	-	-	-
Nov. r	2,716	10,365	3,817	3,719	10,325	2,776	2,469	5,080	2,058	21,058	17,518	832	-	-	-
Dec. r	2,654	10,033	3,780	3,659	10,246	2,800	2,477	5,093	2,057	22,044	17,818	808	-	-	-
2019															
Jan. r	2,943	11,696	3,975	3,875	11,293	2,915	2,752	5,870	2,133	23,827	18,986	797	-	-	-
Feb. r	2,175	8,758	4,027	2,942	8,878	3,018	2,116	4,680	2,212	17,995	14,547	808	-	-	-
Mar. r	2,718	10,737	3,951	3,761	11,086	2,948	2,639	5,769	2,186	22,531	18,239	809	-	-	-
Apr. r	2,710	10,756	3,969	3,692	10,873	2,945	2,667	5,793	2,172	21,695	17,852	823	-	-	-
May. r	2,834	11,162	3,938	3,860	11,261	2,917	2,768	5,989	2,163	22,111	18,445	834	-	-	-
Jun. p	2,540	10,033	3,951	3,533	10,238	2,898	2,533	5,487	2,166	19,884	16,807	845	-	-	-
Notes															

V. Medical Benefits (Cont'd)

Year (month)	Inpatient Medical Benefit Claims—by Contracted Category																								
	Academic Medical Centers						Metropolitan Hospitals						Local Community Hospitals						Physician Clinics						
	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	
	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	
2008	989	8,655	67,227	68,005	8.75	7,768	1,300	12,492	59,456	45,751	9.61	4,759	699	9,856	28,465	40,744	14.11	2,888	61	210	1,760	28,623	3.41	8,385	
2009	1,013	8,763	69,021	68,116	8.65	7,877	1,352	12,780	61,270	45,324	9.45	4,794	719	10,290	29,637	41,247	14.32	2,880	60	210	1,723	28,652	3.49	8,222	
2010	1,035	8,987	69,864	67,497	8.68	7,774	1,427	13,325	63,948	44,827	9.34	4,799	694	10,372	29,132	41,972	14.94	2,809	51	184	1,472	28,675	3.58	8,003	
2011	1,059	9,100	71,976	67,955	8.59	7,909	1,499	13,874	67,507	45,038	9.26	4,866	659	10,187	28,580	43,383	15.46	2,806	60	209	1,729	28,618	3.46	8,276	
2012	1,047	8,905	74,735	71,393	8.51	8,392	1,436	13,003	70,250	48,913	9.05	5,403	623	9,249	29,486	47,329	14.85	3,188	71	237	2,068	29,128	3.34	8,709	
2013	1,036	8,717	75,458	72,853	8.42	8,657	1,426	12,861	72,009	50,512	9.02	5,599	614	9,199	29,945	48,762	14.98	3,255	58	201	1,738	29,803	3.44	8,658	
2014	1,065	8,874	79,869	74,962	8.33	9,000	1,465	13,048	75,957	51,844	8.91	5,822	615	9,139	30,187	49,122	14.87	3,303	63	214	1,880	29,954	3.40	8,802	
2015	1,092	8,834	82,543	75,619	8.09	9,344	1,498	13,097	78,182	52,176	8.74	5,970	628	9,188	30,927	49,222	14.62	3,366	62	206	1,871	30,002	3.31	9,070	
2016	1,111	9,279	87,142	78,450	8.35	9,392	1,517	13,322	83,002	54,731	8.78	6,230	627	9,207	31,802	50,711	14.68	3,454	62	203	1,851	30,062	3.29	9,127	
2017	1,134	9,090	91,426	80,636	8.02	10,057	1,529	13,240	86,323	56,466	8.66	6,520	641	9,219	33,106	51,619	14.37	3,591	57	188	1,725	30,110	3.27	9,197	
2018 r	1,159	9,299	96,921	83,589	8.02	10,422	1,559	13,463	91,013	58,395	8.64	6,760	666	9,353	35,300	53,007	14.05	3,774	53	175	1,585	29,904	3.29	9,081	
Jun. r	96	793	7,936	82,634	8.26	10,004	129	1,104	7,448	57,630	8.54	6,745	55	757	2,875	52,482	13.81	3,799	4	14	124	29,790	3.28	9,081	
Jul. r	100	812	8,337	82,974	8.08	10,264	134	1,169	7,738	57,725	8.72	6,621	58	827	3,076	53,392	14.36	3,717	4	15	133	29,883	3.35	8,929	
Aug. r	102	812	8,408	82,626	7.98	10,349	135	1,158	7,787	57,582	8.56	6,724	57	800	2,994	52,405	14.00	3,744	4	15	134	29,852	3.35	8,923	
Sept. r	95	771	7,768	81,823	8.12	10,079	127	1,096	7,282	57,349	8.63	6,644	54	764	2,848	52,349	14.04	3,728	4	15	132	29,891	3.30	9,058	
Oct. r	100	797	8,343	83,799	8.00	10,473	134	1,162	7,804	58,362	8.69	6,718	57	796	3,073	53,986	13.99	3,859	5	15	137	29,868	3.29	9,078	
Nov. r	97	770	8,259	84,734	7.90	10,729	128	1,106	7,567	59,075	8.64	6,839	55	797	2,969	53,542	14.37	3,727	5	16	142	29,987	3.29	9,127	
Dec. r	101	782	8,416	83,360	7.74	10,765	132	1,136	7,903	59,647	8.57	6,957	57	776	3,009	53,072	13.69	3,878	5	15	137	29,643	3.29	9,008	
2019																									
Jan. r	103	819	8,767	84,905	7.94	10,699	132	1,161	7,916	59,757	8.77	6,816	59	827	3,191	53,696	13.91	3,860	5	15	138	29,893	3.28	9,127	
Feb. r	80	608	6,649	83,449	7.63	10,936	108	898	6,183	57,228	8.32	6,882	51	697	2,656	52,432	13.76	3,812	4	13	116	29,862	3.24	9,203	
Mar. r	100	812	8,584	85,589	8.10	10,573	132	1,117	7,885	59,686	8.45	7,060	59	775	3,123	53,136	13.18	4,031	4	14	130	29,898	3.25	9,197	
Apr. r	97	770	8,333	85,698	7.92	10,815	130	1,122	7,670	59,066	8.64	6,837	59	815	3,214	54,105	13.71	3,946	4	13	121	29,900	3.30	9,063	
May. r	104	796	8,648	83,459	7.68	10,870	138	1,170	8,022	58,309	8.51	6,855	61	828	3,267	53,509	13.56	3,946	4	14	124	29,934	3.34	8,961	
Jun. p	97	738	8,033	82,897	7.62	10,885	130	1,098	7,506	57,686	8.44	6,835	58	768	3,042	52,370	13.22	3,962	4	14	122	29,852	3.30	9,035	
Notes																									