

Long-Term Care
Professional Care You Can Trust

長期照顧
LONG TERM CARE SERVICES

Advertisement

1966

Long - Term Care Hotline

Call our service hotline for all your long-term care needs.

Service hours | **Monday – Friday** | 08:30-12:00 13:30-17:30

LTC SERVICES

UNDERSTANDING LONG-TERM CARE

長期照顧
LONG TERM CARE SERVICES

Who is Eligible to Apply for Long-term Care Benefits?

General Public
Eligibility Requirements

- **65+** Seniors
- **55+** Indigenous peoples
- **All ages** Individuals diagnosed with dementia.
- **All ages** Individuals enrolled in the Post-Acute Care (PAC) Program under National Health Insurance.
- **All ages** Individuals holding a disability identification.

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Eligible for long-term care service	Eligible for long-term care service
levels **2 - 8**	level **1**
Receive a benefit amount that increases with assessment level.	Receive access to “community-based service centers” for health promotion purposes.

Individuals with disabilities who already employ a foreign caregiver or helper may also apply for these services.

Foreign Professionals
Eligibility Requirements

1. **Aged 65 and above**
2. **Determined to meet eligibility requirements after an assessment and evaluation conducted by a professional team (as defined in Article 5 of the People with Disabilities Rights Protection Act) in accordance with Articles 6 and 7 of the same Act.**

As defined in Article 29, Paragraph 1 of the Act for the Recruitment and Employment of Foreign Professionals, this applies to foreign professionals, foreign specialist professionals, and foreign senior professionals, as well as their spouses, minor children, and children having reached the age of majority or above who lack self-care ability due to physical or mental disability, who meet one of the above eligibility criteria, who have obtained permanent residency from the NIA, and who have legally and cumulatively resided in the State for ten years, residing for 183 days or more each year.

For details, please visit: https://gov.tw/sFg

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1 How to Get Started?

The most direct and convenient way!

1 Call the 1966 Long-Term Care Hotline



Service hours

Monday-Friday
08:30-12:00
13:30-17:30

How to call

Dial 1966 directly from either a mobile phone or landline.

Please prepare the following information before calling

- Care recipient: The care recipient's basic information, such as his/her name, National ID No., age, address, and current condition.
- Primary caregiver or contact person: The primary caregiver or contact person's name and telephone number.

2 Consult the Hospital's Discharge Planning Service During Hospitalization

The best option while hospitalized.



Before Discharge

Complete a long-term care assessment and simplified care plan at a contracted hospital providing long-term care discharge planning services.

If necessary, arrangements can be made for the most urgent long-term care services needed within one week after returning home.

After Discharge

Quickly access long-term care services.

Contracted hospitals providing long-term care discharge planning services:

3 Contact Your Local Long-Term Care Management Center

Service hours

Monday-Friday
08:30-12:00
13:30-17:30

Please contact a local long-term care management center by phone first to confirm relevant information before visiting.

More ways to get in touch!

Online applications are also available after office hours.



Online application QR code:

2 Home Assessment by a Care Manager



A care management specialist will visit your home to assess your level of long-term care needs and determine your service benefit amount.

Even if you or your family member do/does not meet the disability qualification criteria after assessment, our staff will still introduce you to other related services, including health promotion programs for seniors, communal meal services, and disability and dementia prevention/delay programs.

Preview the long-term care geographic information map:

3 A Personalized Care Plan Developed by a Case Manager





Based on your needs, a case manager will discuss required care services, care methods, and preferred service hours with you, prioritizing connecting you to nearby professional resources to provide you with the services you need.

Because you are already eligible for long-term care, you only need to pay a partial copayment. You may also discuss adjustments to your care plan with your case manager at any time.



4 Major Categories of Long-Term Care Services and Benefits

Long-Term Care Eligibility Categories

Category 1



Low-income households, middle-low-income households, or individuals eligible for living allowance under Article 5, Paragraph 1, Subparagraph 1 of the Regulations on Living Allowance for Mid or Low-income Senior Citizens.

Category 2



Individuals not classified under Category 1 who qualify for living allowance under Article 5, Paragraph 1, Subparagraph 2 of the Regulations on Living Allowance for Mid or Low-income Senior Citizens, or who qualify for disability living subsidies.

Category 3



Members of the general public not belonging to Category 1 or 2.

1 Care and Professional Services

Home Care Services

Professional care attendants provide in-home services such as body cleaning, meal preparation and feeding, and accompaniment to medical appointments.

Professional Services

Professionals, such as healthcare personnel and social workers, provide guidance to care recipients and their families to enhance each recipient's ability to live independently.

Community Care

During the daytime, transportation services to day care centers and adult foster care homes are available, allowing care recipients to receive care close to home while their family members work with peace of mind.

Monthly benefit amount by LTC service level

NT$10,020 - NT$36,180

per month (including user copayment)

Category 1	No copayment required
Category 2	Copayment = Benefit amount × 5%
Category 3	Copayment = Benefit amount × 16%

2 Transportation Services

Transportation between home and medical institutions for medical appointments, rehabilitation, and dialysis treatment.



Based on city/county size and remote area status

Monthly benefits may reach

NT$1,680 - NT$2,400

per month (including user copayment)

Category 1	No copayment required
Category 2	Copayment = Benefit amount × 7%-10%
Category 3	Copayment = Benefit amount × 21%-30%

4 Major Categories of Long-Term Care Services and Benefits

3 Smart Assistive Devices Home Accessibility Improvements

Assistive devices may be rented or purchased as needed.



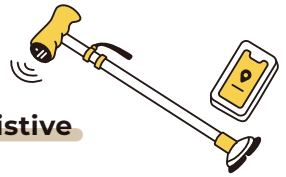


Home Accessibility Improvements

Professionals conduct in-home assessments and provide improvement recommendations, such as installing handrails, removing door thresholds, and adding anti-slip features.

Assistive Devices

Assistive devices may be rented or purchased as needed. Assistive devices include electric wheelchairs, mobility scooters, wheeled walkers/walking frames, patient lifts, pressure-relieving mattresses, shower chairs, and stair lifts of various sizes and functions.



Smart Assistive Devices

Group 1

Benefit every 3 years

Assistive device rental or purchase + home accessibility improvements

NT$ 40,000

(including user copayment)

Group 2

Benefit every 3 years

Smart assistive device rental + home accessibility improvements

(capped at NT$20,000)

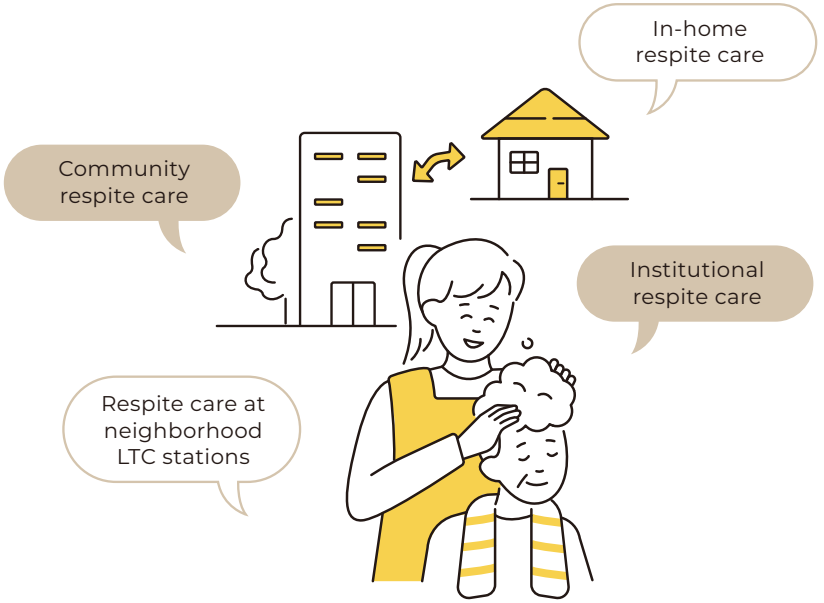
NT$ 60,000

(including user copayment)

Category 1	No copayment required
Category 2	Copayment = Benefit amount × 10%
Category 3	Copayment = Benefit amount × 30%

Applicants may choose only one group.

4 Respite Care Services



Individuals with long-term care service levels 2-6

Annual benefit

NT$ 32,340

(including user copayment)

Individuals with long-term care service levels 7-8

Annual benefit

NT$ 48,510

(including user copayment)

Category 1	No copayment required
Category 2	Copayment = Benefit amount × 5%
Category 3	Copayment = Benefit amount × 16%

Each service category has a different benefit amount and copayment requirements.